

0442 Rajah Soliman St., Brgy 4, San Jose, Occidental Mindoro

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Date Signed

## By checking the following, I affirm that I have understood the items stated below:

Subscriber / Authorized Representative Name and Signature

	My current internet provider is
	My internet application is for the following activities:
	O Browsing O Online gaming
	O Video streaming
	O Email
	o VOIP
	O Others
	The number of concurrent users/work station/electronic gadgets that will access the service I will subscribe to:
	o 1 – 3 o 4 – 7
	o 8 – 10
	O Others(please specify)
	The service will be used for:
	o RESIDENTIAL use
	O BUSINESS use
	O Others(please specify)
	Note: home-based, online jobs/shops and internet cafes are considered businesses
	Plan upgrades are allowed / downgrades are not permitted  Your first bill will be pre-reted if your activistion date does not fall on the first of the month. Dre-retion may also expur if you should be
	Your first bill will be pro-rated if your activation date does not fall on the first of the month. Pro-ration may also occur if you choose to upgrade your plan and if the implementation date does not fall on the 1st of the month. The billing period is always the previous
	month's based on the due date (e.g. if due date is Feb 15, then the bill period of the bill in question, is Jan 1-31)
	If you are activated after the 20th of the month, your pro-rated bill for the month of activation will appear with the next full month's
ш	bill. Example: Activated Jan 30, Jan 30-31 amount will accompany Feb 1-28/29 bill. The pro-rated Jan and full Feb bill will have a
	due date/last day to pay of March 15.
	Online payment is an available payment option
	Disconnected/overdue accounts will be charged:
	O Late Payment Charge/Reconnection Fee of ₱ 500.00
	O 60 days of non-payment will lead to automatic equipment pull out Php 3,000
	Installation Fee must be settled before installation
	O In the event a refund is requested (and approved) arising from a cancelled application, Php 1000 will be deducted from your installation fee once our technicians/installers have already made a visit.
П	2 valid (not expired) IDs are mandatory requirements for your application
ቨ	Proof of Billing is a mandatory requirement
	Email and mobile numbers are mandatory contact information for bill sending
	By accepting the Terms and Conditions for the use of L and S CATV products and services, you agree to the collection, processing,
	use, and sharing of your Personal Information in accordance with the Data Privacy Act of 2012 that will enable us to provide you with
$\Box$	your desired L and S CATV products and services.
	Average speed of 80% with minimum speed of 30% at 80% reliability.  We want to give all L and S CATV customers a fair opportunity to enjoy our network. Hence, the implementation of a Fair Use Policy
ш	that's designed to reduce the speeds of users responsible for generating large volumes of traffic on the network, which greatly impact
	the service we offer to other paying customers. Users (account for less than 3%) likely to be affected by the Fair Use Policy are those
	who use peer-to-peer applications to download large files, use their non-commercial subscription for commercial purposes, or stream
	videos heavily on a daily basis. These activities use up a huge portion of network bandwidth, affecting customers like you.
	Speed tests are best conducted wired. There should be no concurrent users and activity running.
	Wi-Fi coverage inside your house is affected by wall thickness, line of sight and distance to router (the closer the better)
H	Our Tech Support is 24/7  The modern sticker includes the basis troublesheating guide and support contact information. Do not detach the sticker.
	The modem sticker includes the basic troubleshooting guide and support contact information. Do not detach the sticker.  The router username and password will be provided upon activation of the account
Ħ	To prevent configuration issues, do not attempt to move the equipment once it has been installed or change cable and port pairing
	It is recommended to connect to an AVR to protect the circuitry of your modem
	Free drop fiber is limited to 200 meters
	There is a lock-in/contract period of 24 months, pre-termination will be subject to payment of the remaining months
	Application form terms and conditions apply (read details at the back)
	My signature below signifies that I fully understand what is written in this checklist.